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Brightwater Logistics Ltd
14 Canal Street, Manchester M1 3EZ, United Kingdom

06/11/2026

Subject: Application for the position of Customer Service Advisor

Dear Ms Taylor,

I am writing to apply for the position of Customer Service Advisor, advertised on your careers page.

Brightwater's focus on reliable, on-time deliveries matches the way I like to work. I enjoy solving customer problems quickly and I would like to do so in an international team.

For three years I handled around 60 customer requests a day for a French e-commerce company, in French and in English, and I helped reduce our average reply time by drawing up a library of standard answers.

I am a native French speaker and my level of English is as follows: fluent (C1).

I am available from the following date: 4 January 2027.

Please find my CV enclosed for your consideration.

Thank you for taking the time to read my application. I would welcome the opportunity to discuss my profile with you at an interview.

Yours sincerely,

Léa Fontaine

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